



Honeywell Silent Knight

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Technical Bulletin: 6820 and 6820EVS NAC 5 and NAC 6 Flexput™ Circuits

Honeywell Silent Knight has identified a non-safety issue regarding the functionality of NAC 5 and NAC 6 Flexput Circuits on the Silent Knight 6820 and 6820EVS Fire Alarm Control Panels (FACPs) that were shipped between April 17th, 2018 & December 2nd, 2018. The issue occurs when NAC 5 and NAC 6 Flexput Circuits are being used as outputs with sync protocol which might affect second event notification through NAC 5 and NAC 6 if programmed to occur as an immediate notification during an event after silencing or resetting the FACP.

Honeywell Silent Knight recommends to upgrade all 6000 Series FACPs with the latest firmware available at www.silentknight.com using the Firmware Update Utility 6.0.17 Application.exe file at the next service interval.

To update the panel firmware, download the latest "Firmware Update Utility 6.0.17 Application.exe" file to a PC from www.silentknight.com, connect the PC to a 6000 Series FACP using a USB cable and run the Update Utility file.

Whenever any changes are made to the fire system, it is mandatory to test the system per NFPA to ensure the proper operation of the system and that proper communication is established with the central station.

Please note: upgrading firmware may take up to 20 minutes and may cause the panel to reboot several times.

Note: If Silent Knight 6000 Series panels are connected through a common communications/annunciation linked system, all panels in the system must be using the same firmware version.